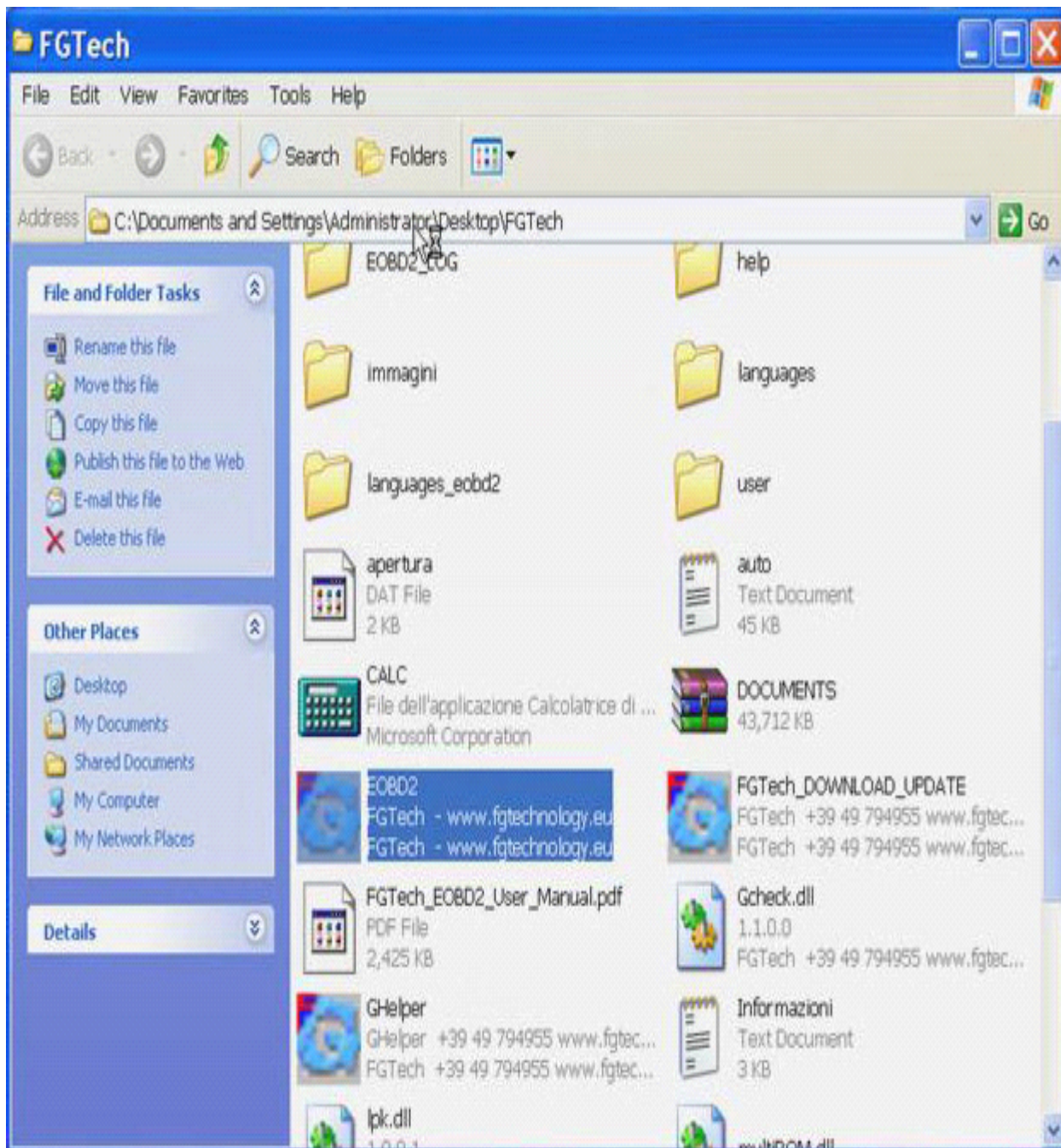


## FGTECH V53 (SE61-E) FAQ

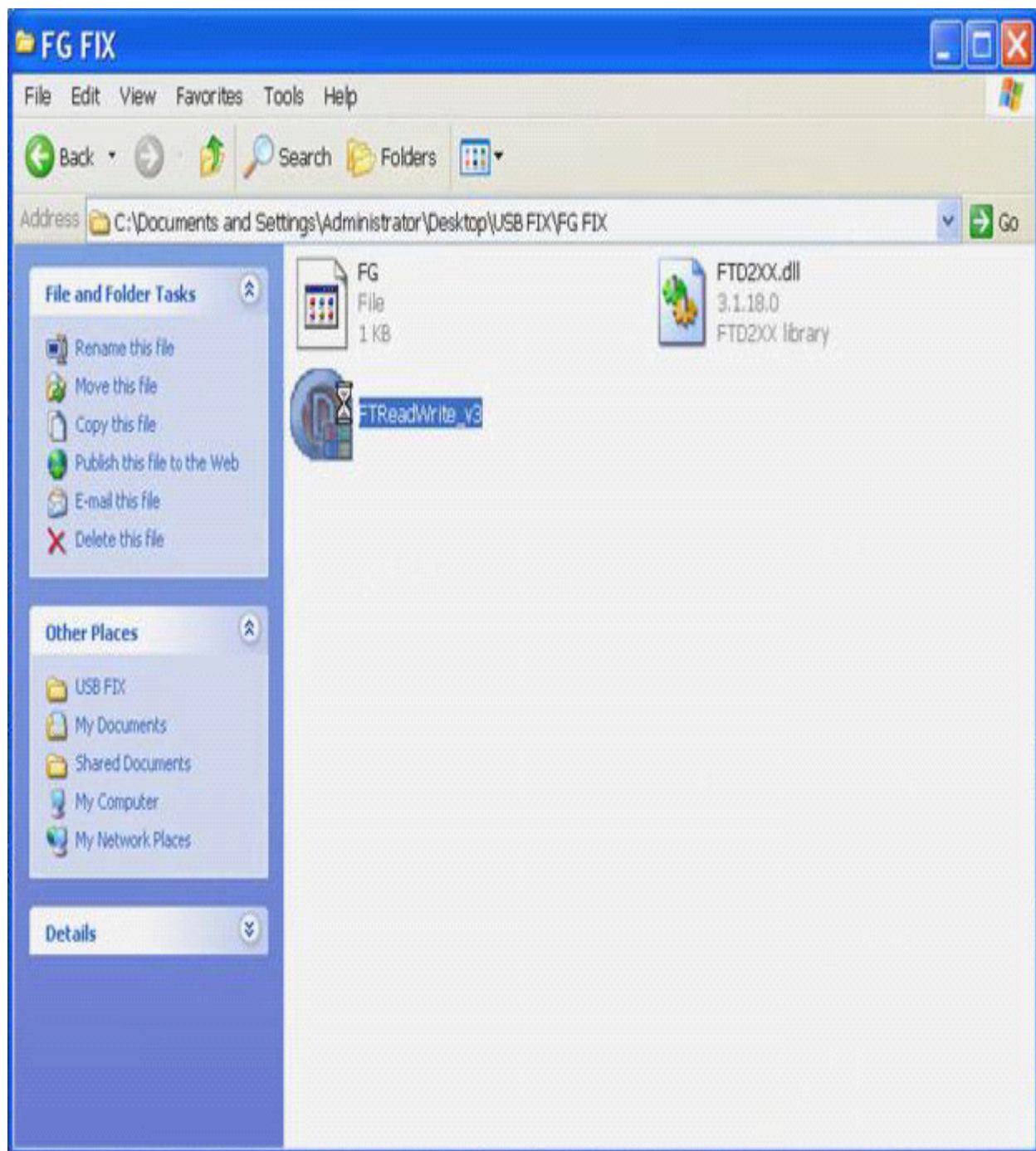
Q: eobd2.exe can't open, how to Fix?

A: Please follow the instructions to operate.



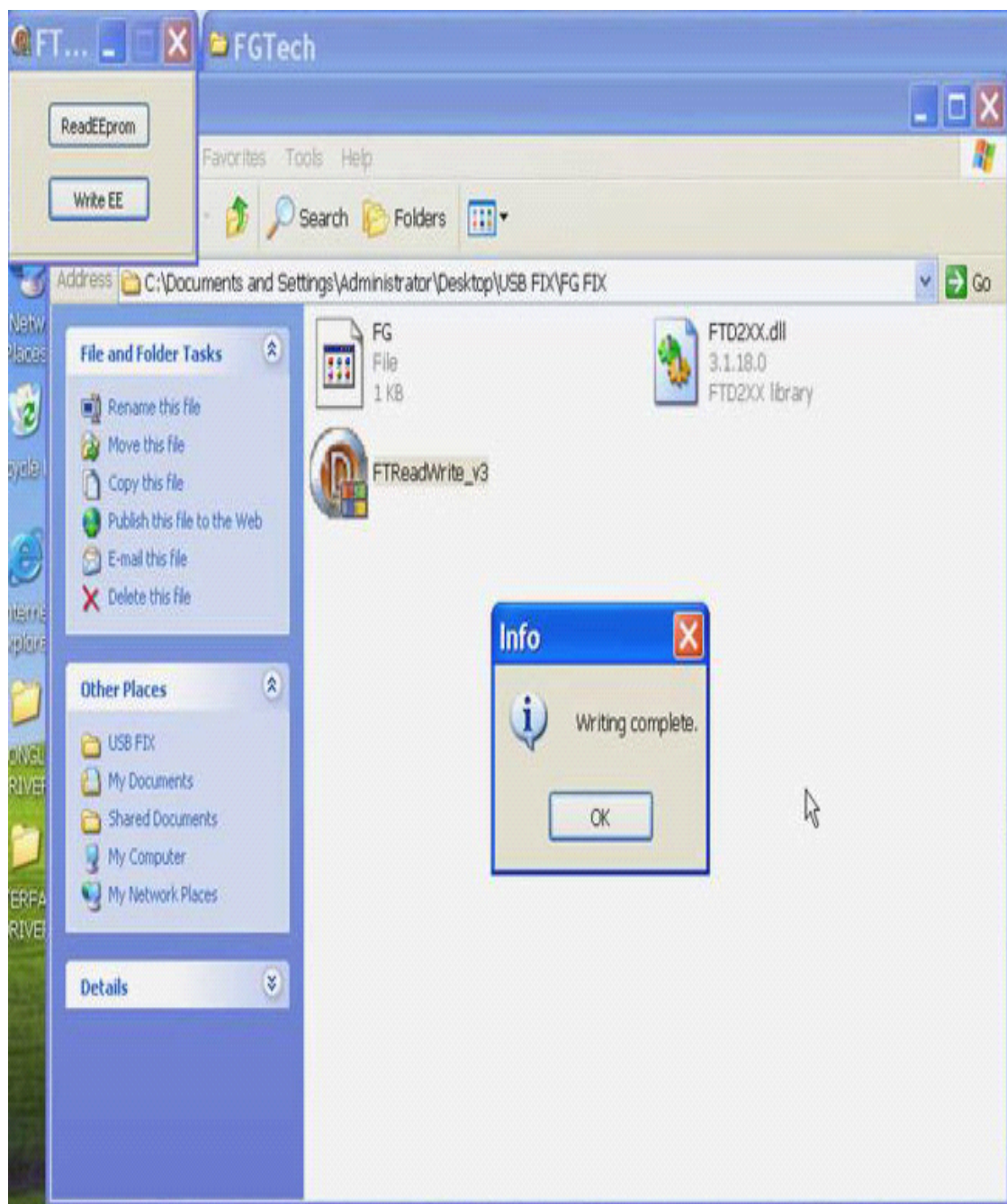
1) To start "EOBD2" but can't open.

2) Open USB Fix-FG fix, and click "FTReadWrite\_v3".



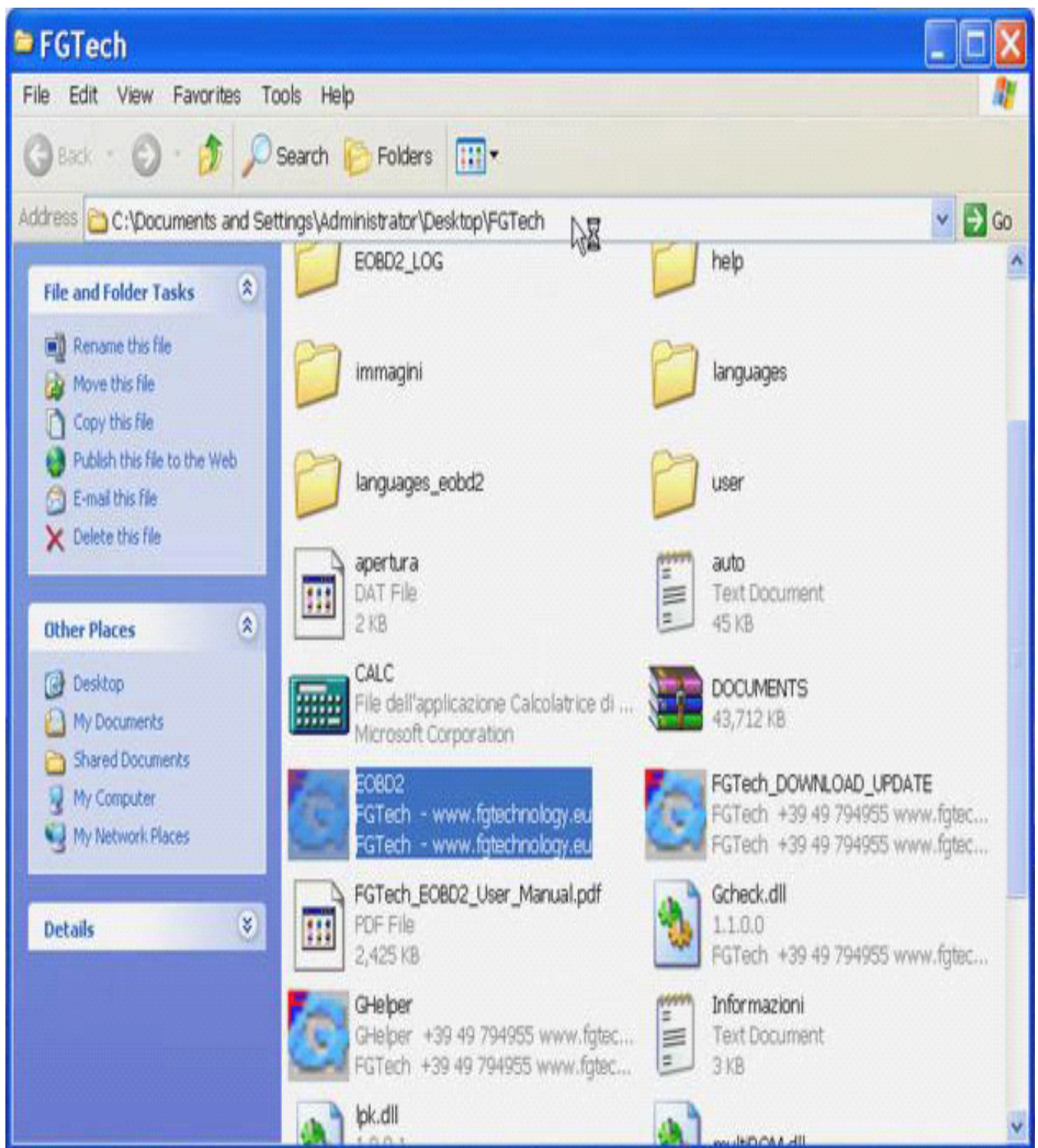
3) Write EE, and Open FG.

4) Writing complete.



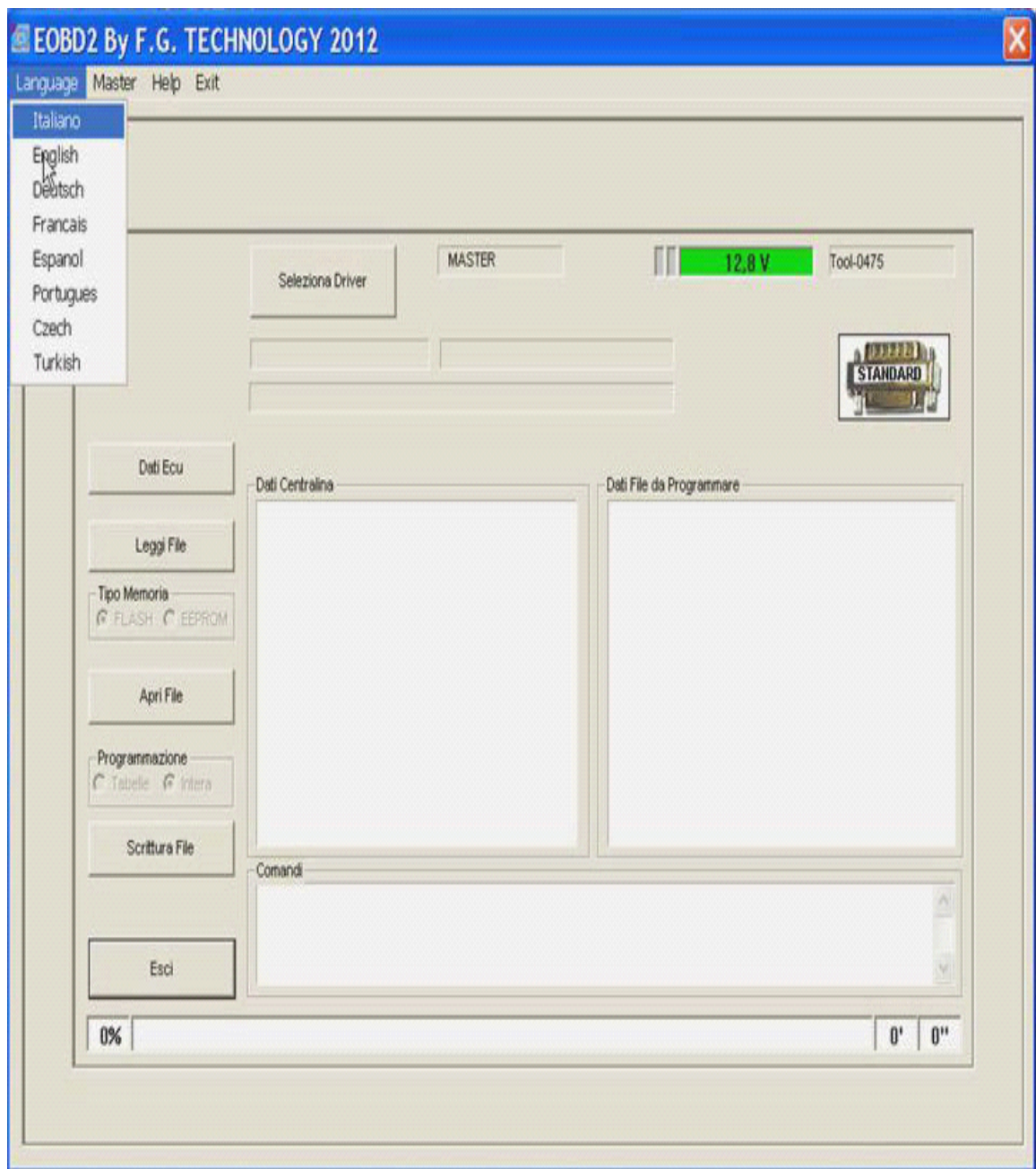
5) Click and start "EOBD2".





6) When this window display, just click "OK".

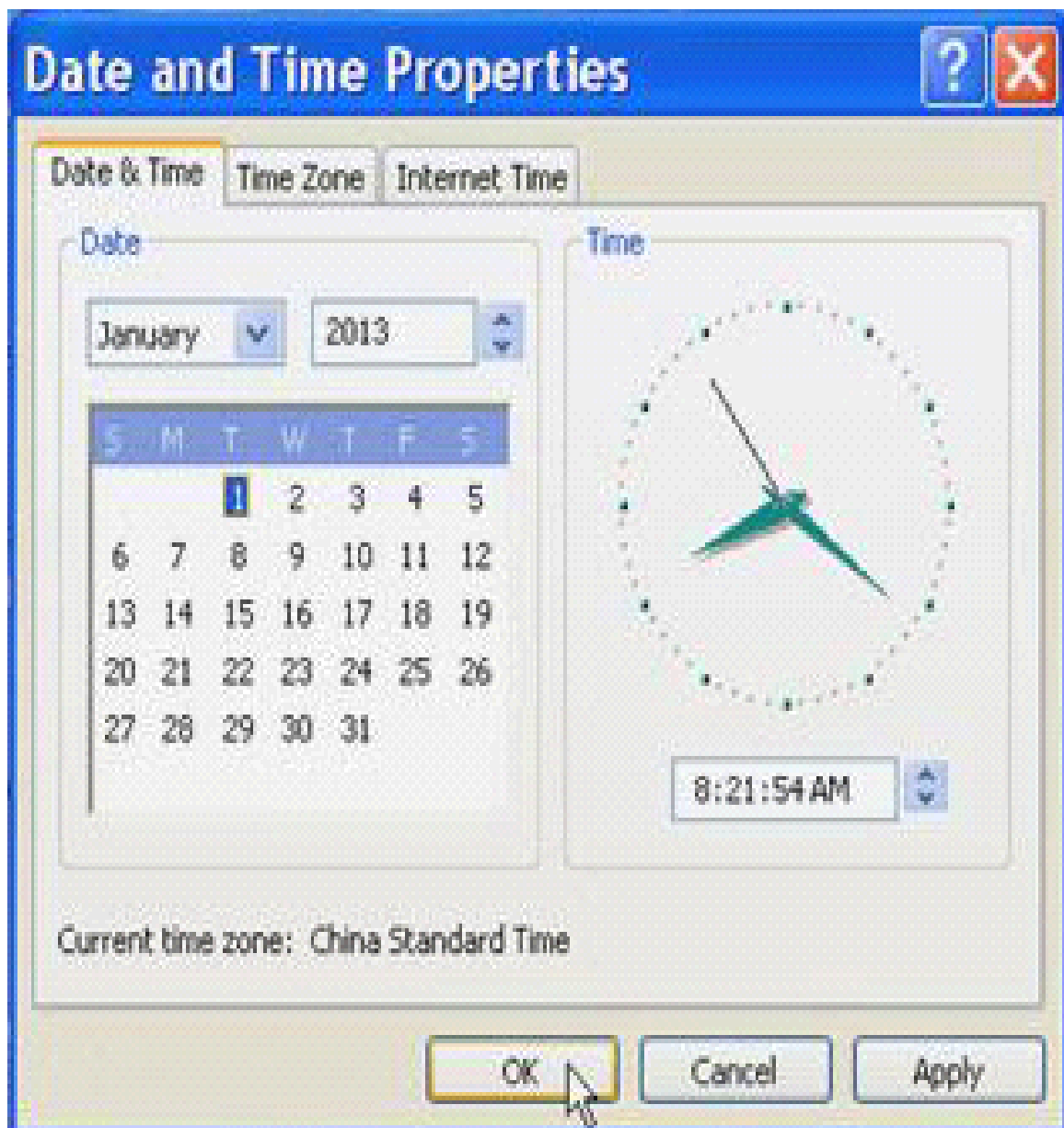
7) Select Language what you want.



8) Read and write ECU.

Q: fgtech galletto 2-master v53 could work before, but it can't work now, why?

A: Please set the computer date to January 1, 2013. Then use "FG FIX tool" to fix, after fixed, eobd2.exe can be opened. Have no idea on how to fix? Please refer to the first question and answer.



**Q:** The software your engineer installed for me can't be opened; I click the icon on the desktop and no response, what's the matter?

**A:** the software we installed has been tested successfully and can work on our engineer computer. After receiving the installed software, please set your computer system date to January 1, 2013, and then use "FG FIX tool" to fix, after fixed, eobd2.exe can be opened.

**Q:** FGTECH V53 (SE61-E), now the dongle is working, but I can't install the interface driver anymore! The system found the hardware, but when I click on the folder interface driver etc. windows would not install the driver.

What is wrong? Can you send me maybe a new driver? I did it like they show in the video.

**A:** There are possible two reasons:

1) the anti-virus software is not disabled or uninstalled before fgtech driver install, and the



driver is likely to be removed by the anti-virus software (Note: anti-virus software can flag up fgtech software as having a virus, this is a false positive and is due to the software containing the application file like .exe )

2) the driver is not correctly installed.

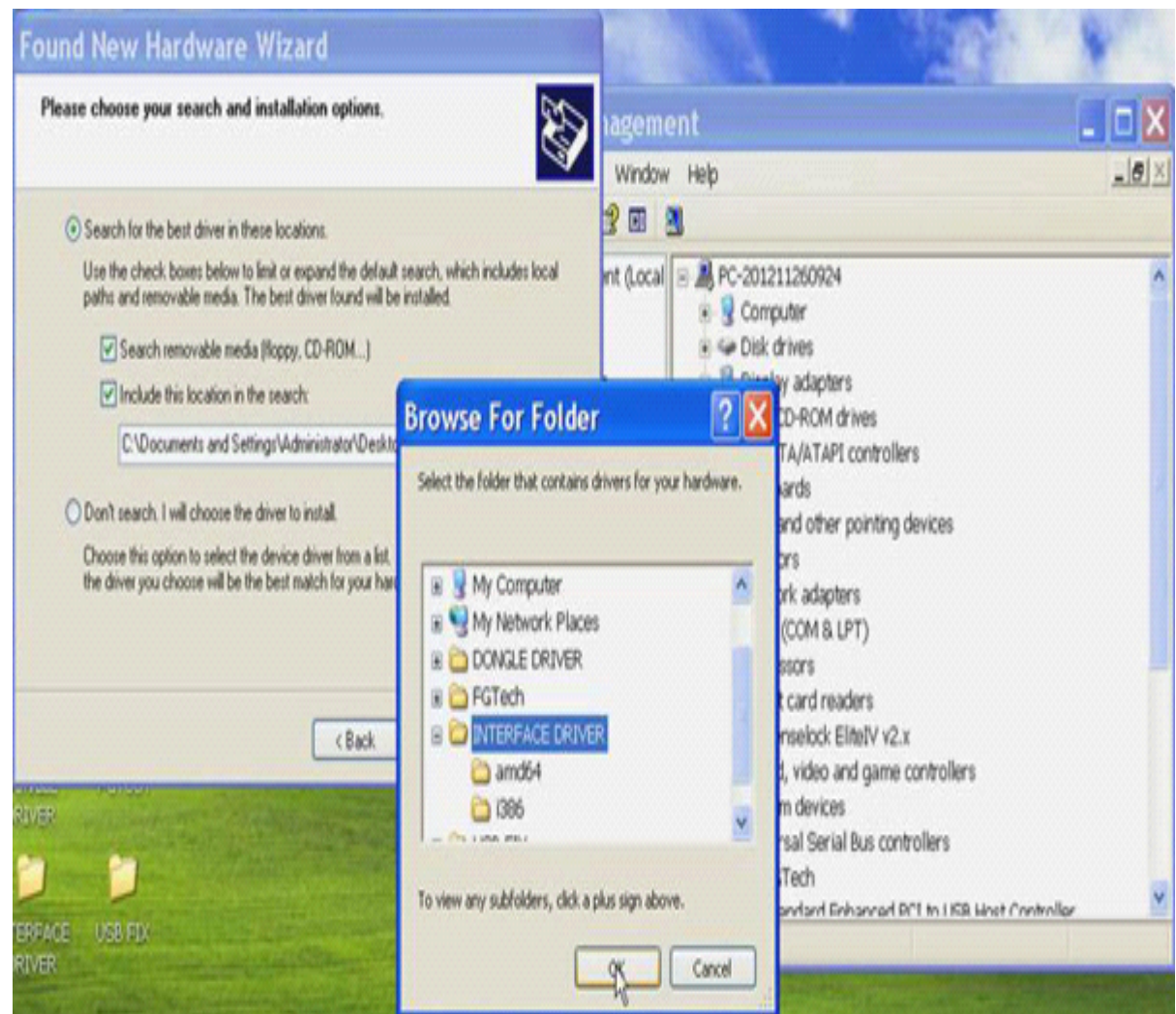
Please refer to the following steps setup FGTECH galletto V53 driver.

1) Connect FGtech v53 to the computer and the car

2) Set the computer date to **January 1, 2013**

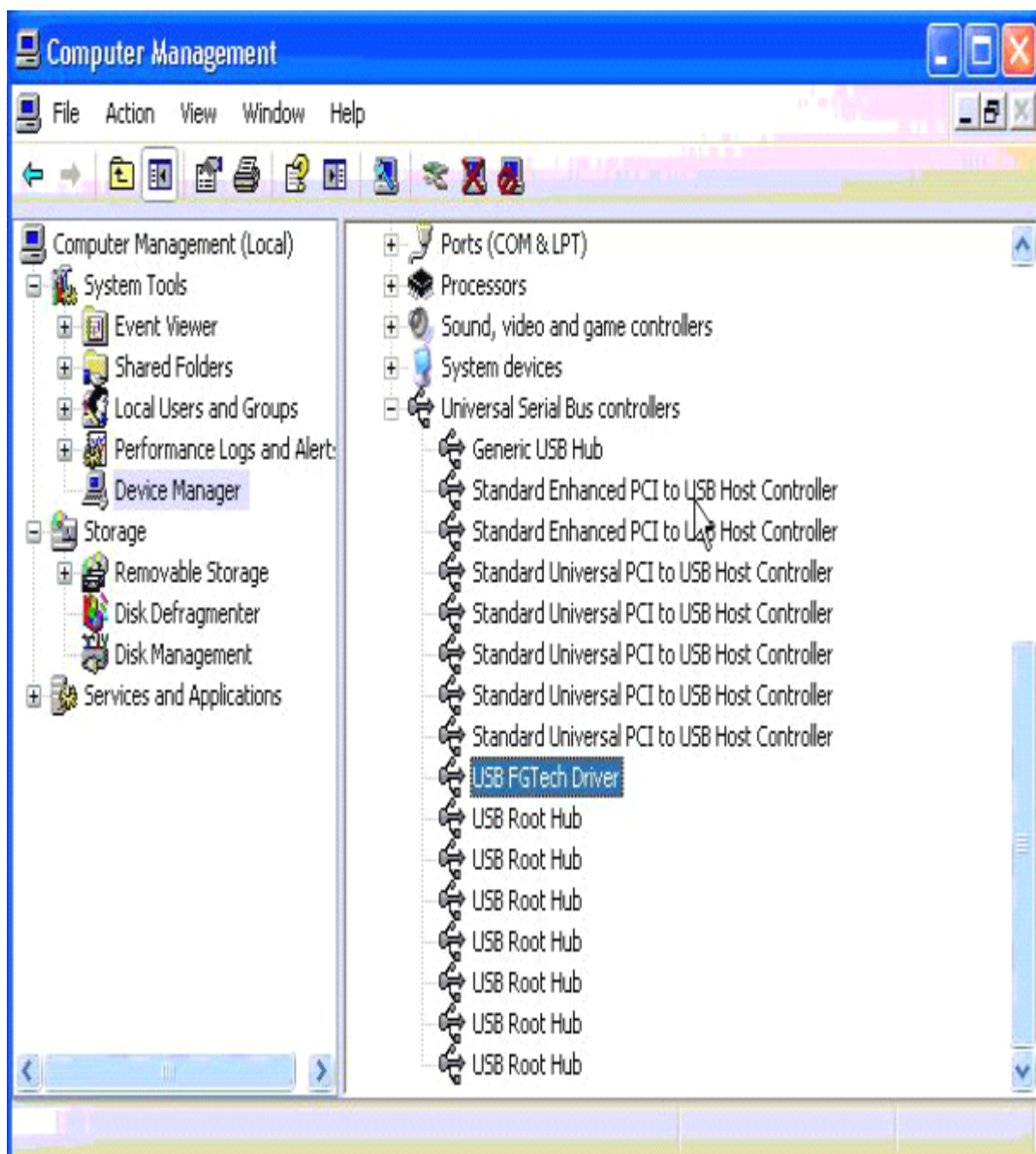
3) Copy CD-ROM software into your computer desktop.

4) Install the Found New Hardware Wizard for USB FGTech Driver, and select folder **"Interface driver"** to contain.



5) A new window appears at the bottom right corner of the desktop "Found New Hardware-Your new hardware is installed and ready to use"

6) Open **"Device Manager"**, under "Universal Serial Bus controllers" you will find **"USB FGTech Driver"**; this means FGTECH galletto V53 driver is installed.



Q: FGTECH V53, the computer can't find hardware, did you test before shipping to me?

A: yes, we test before shipping to you. Before install fgtech v53, make sure better use windows XP professional or WIN7 professional. Then when you connect the device to computer, does it remind you find new hardware? If no response, check whether the USB and fgtech can work. If it finds new hardware, but can't find "USB FGTech Driver" in the Device Manager, please refer to the last piece of answer to successfully install interface driver.

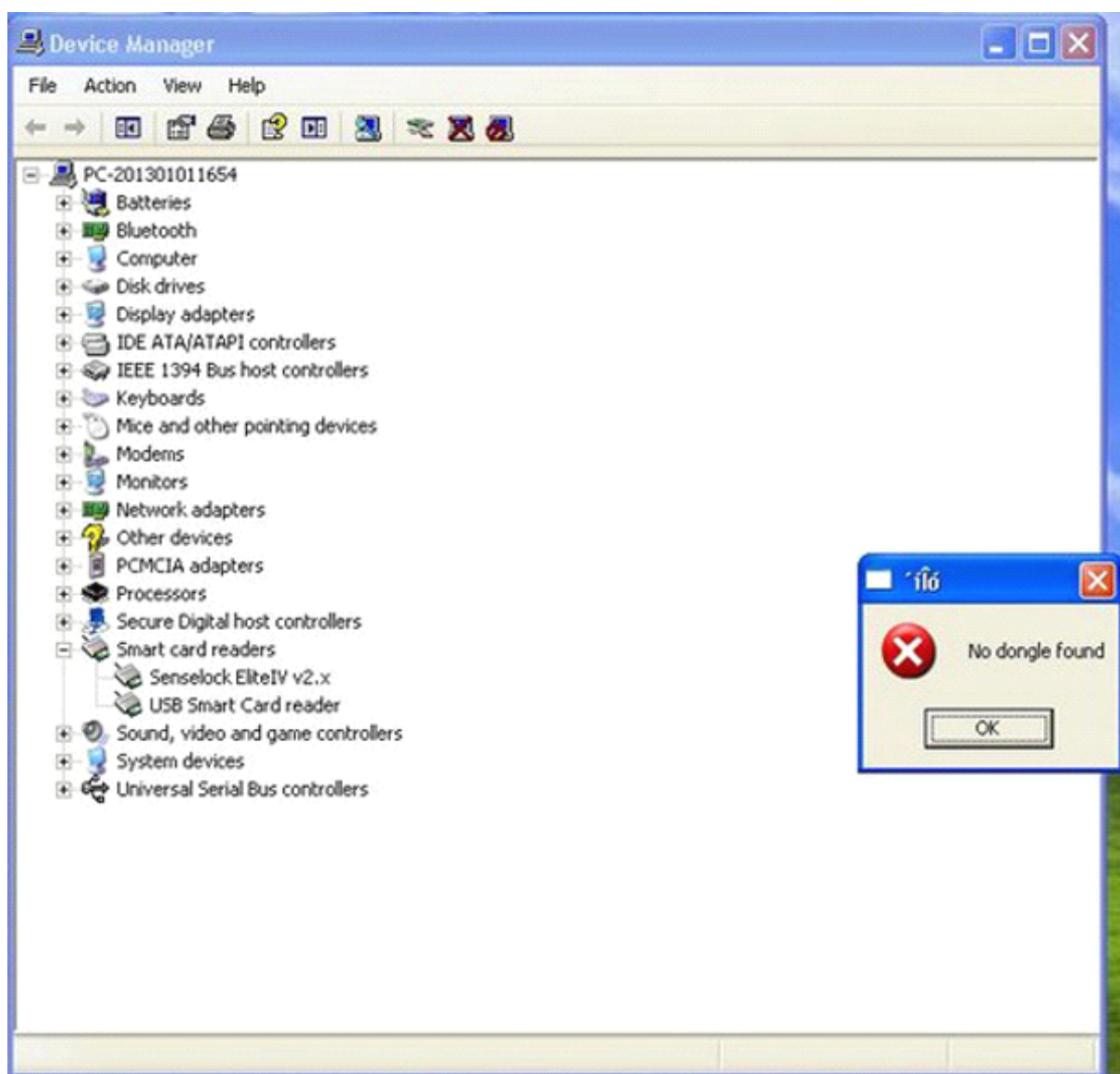


Q: In the Device Manager, I can see the Dongle is flashing, it can be found. Then I reinstall the Dongle driver, what more I can do?

A: Please contact us to send you an fgtech v53 crack file.



Q: My FGtech v53 (item No. SE61-E) could work before, but today I got error “No dongle found”, the dongle can’t be found, well I installed Dongle driver, then again I insert USB dongle and open again, I got the same error, I tried on 4 Dell computer and a Dell D630. I set the computer date to January 1, 2013. The interface driver installation is no problem. Would you please resend me a new USB dongle?

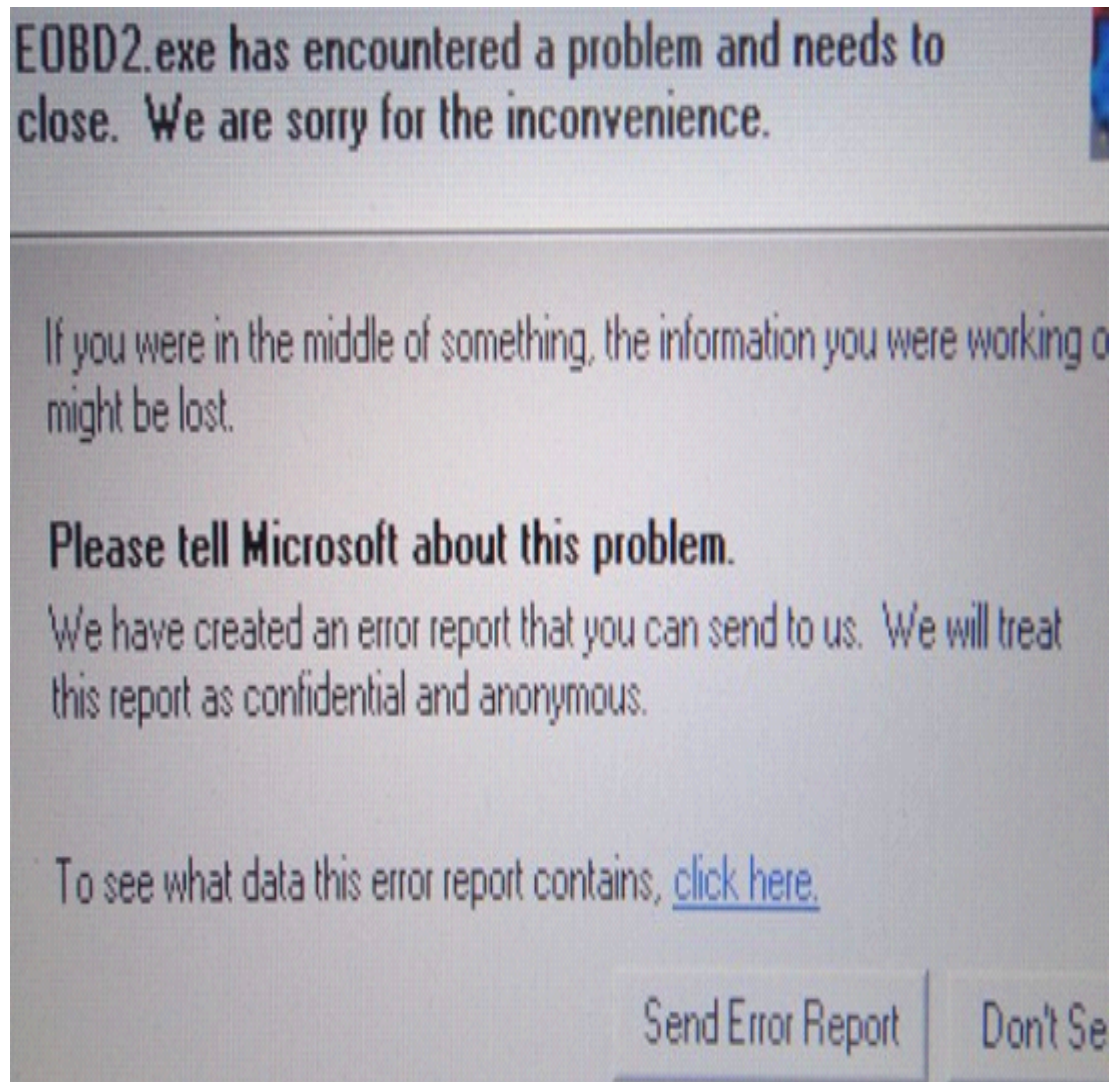


A: Please open Device Manager to find the Dongle is flashing or not, if the Dongle is

flashing, please reinstall the dongle driver; if there is no flashing, maybe the USB dongle is broken, please contact us to send you an fgtech v53 crack file, the following picture is the content in the fgtech v53 crack file.



Q: I got one FGTech Galletto 2-Master V53 (Item No.SE61-E) and followed your instruction, I run fgtech Fix tool, but got an error as the following picture shows.



A: There are three aspects you need to follow. First, set your computer system date to 1/1/2013. Second, back to watch our video tutorial on how to run “FG fix tool”. Third, better use windows XP professional.